

SHIPPING AND RETURNS POLICY

All orders are processed within 1-2 working days (unless stock level states otherwise). Orders are not shipped or delivered on Sundays or Bank Holidays. Orders can occasionally be delivered on Saturdays dependent on your local Royal Mail depot shipment volumes.

Weekday Orders - Dispatched within 1-2 working days.

Weekend and Bank Holidays - Shipped next available working day.

Shipping charges for your order will be calculated and displayed at checkout.

ORDER VALUE	SHIPPING METHOD	ESTIMATED DELIVERY TIMESCALE	SHIPPING COST
£75 GBP and over	ROYAL MAIL 24HR TRACKED	1-3 Working Days	FREE
Less than £75 GBP	ROYAL MAIL 24HR TRACKED	1-3 Working Days	£4.75 GBP

ORDER CONFIRMATION AND TRACKING

Healthy Hippies Ltd will send your order confirmation as soon as it has been confirmed within our system. Once shipped you will receive a Dispatch email. If relevant, a tracking number will be active within 24 hours.



Email: info@healthy-hippies.co.uk

Company No: 13113708

DAMAGES

Healthy Hippies Ltd is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please ensure you evidence the damaged package materials and goods within your claim. We recommend you take photographic evidence as well as saving the materials.

RETURNS

If you are not happy with your purchase, please contact our Healthy Hippies team on 0333 090 6810 or email us on info@healthy-hippies.co.uk. ALL returns must be discussed with us prior to return.

Registered Address: King Arthurs Court,
Maidstone Road, Charing, Ashford, Kent, TN27 0JS
Registration No: 13113708